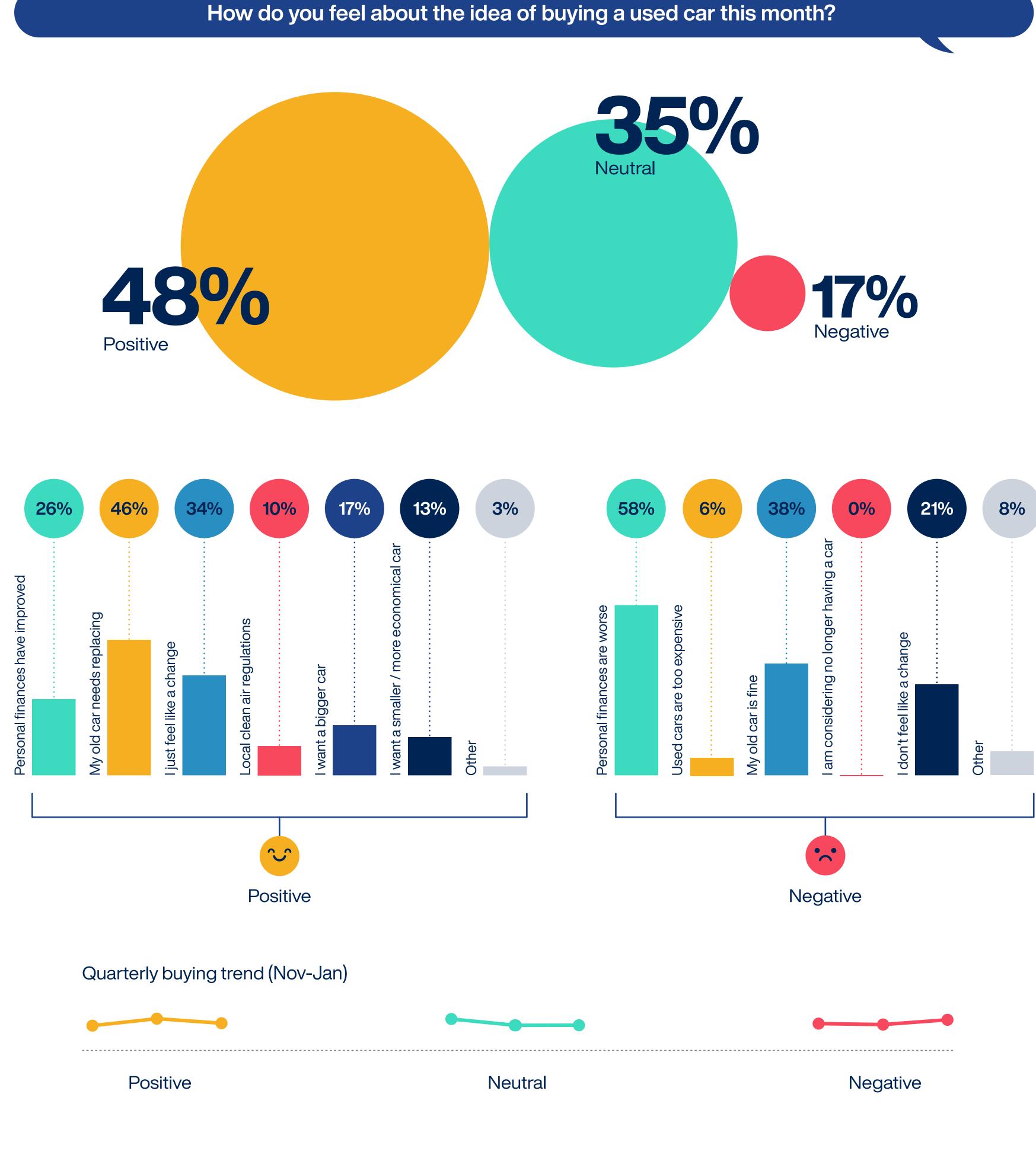


What drives consumers?



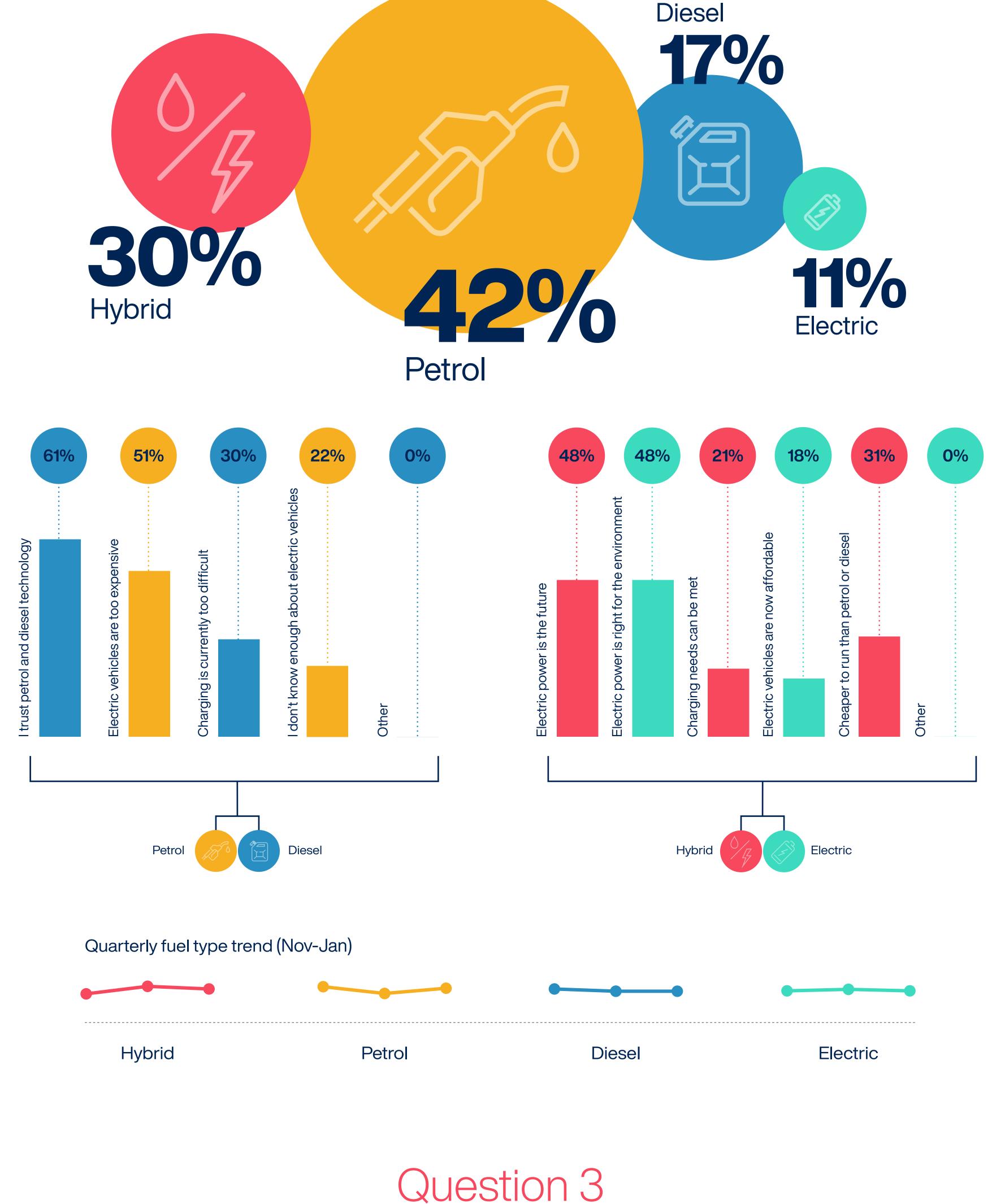


Question 1



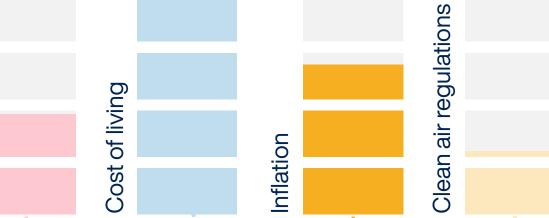
Question 2

If you were buying a used car now, what fuel type would you choose?



What might attract you to buying a used car this month?



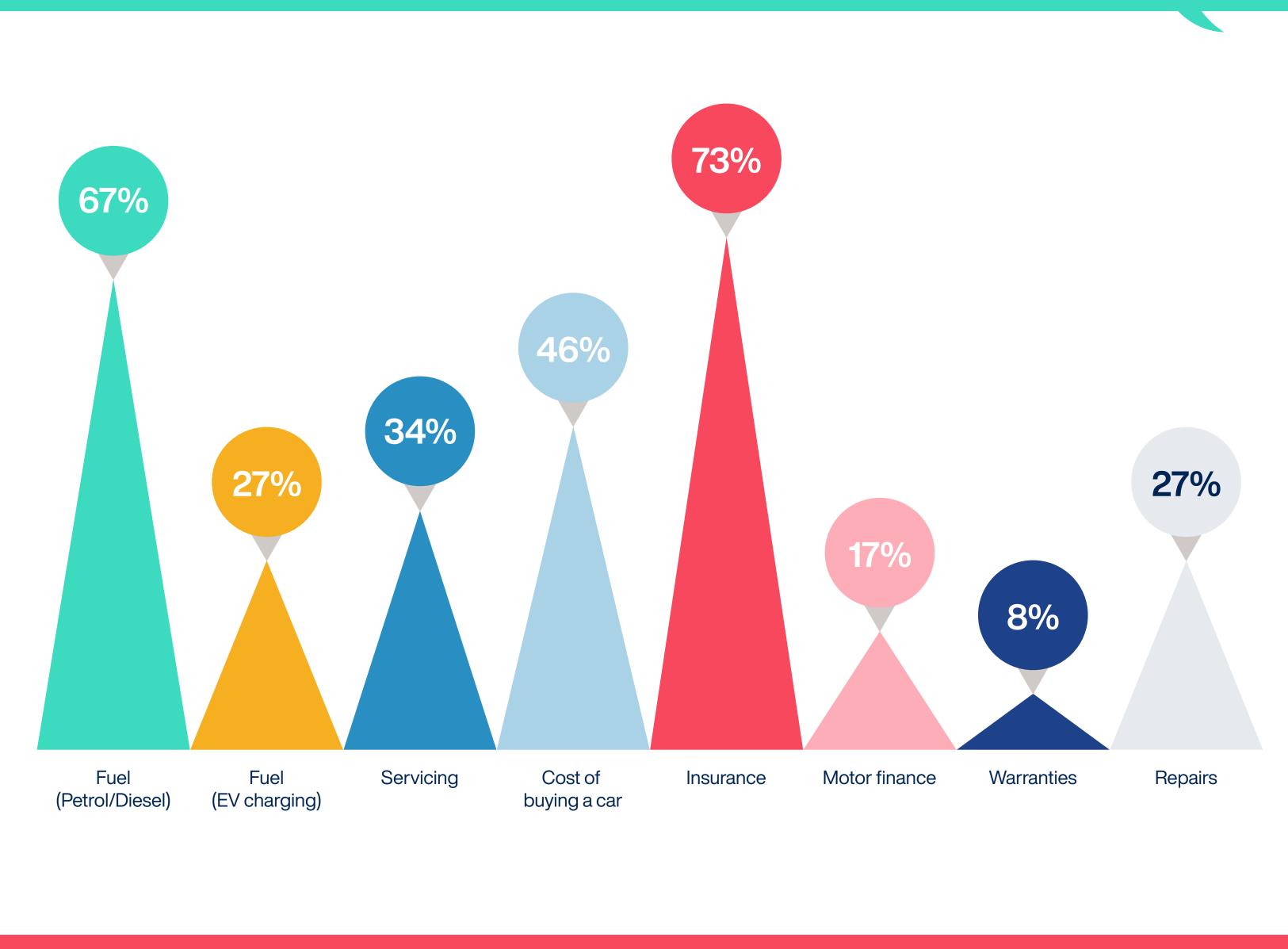




24%

19%





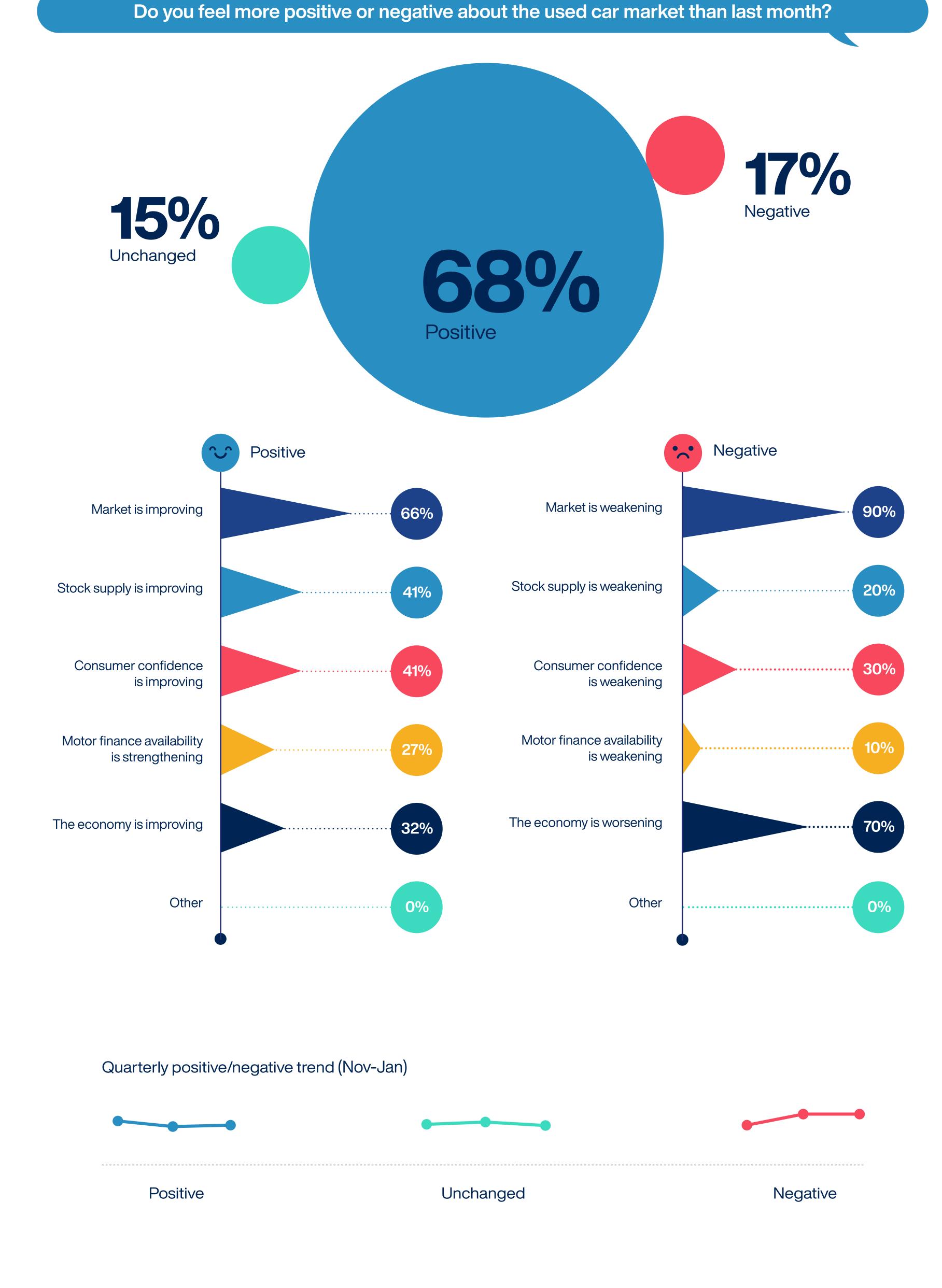
Which motoring costs do you think are most likely to rise in 2024?



What drives dealers?

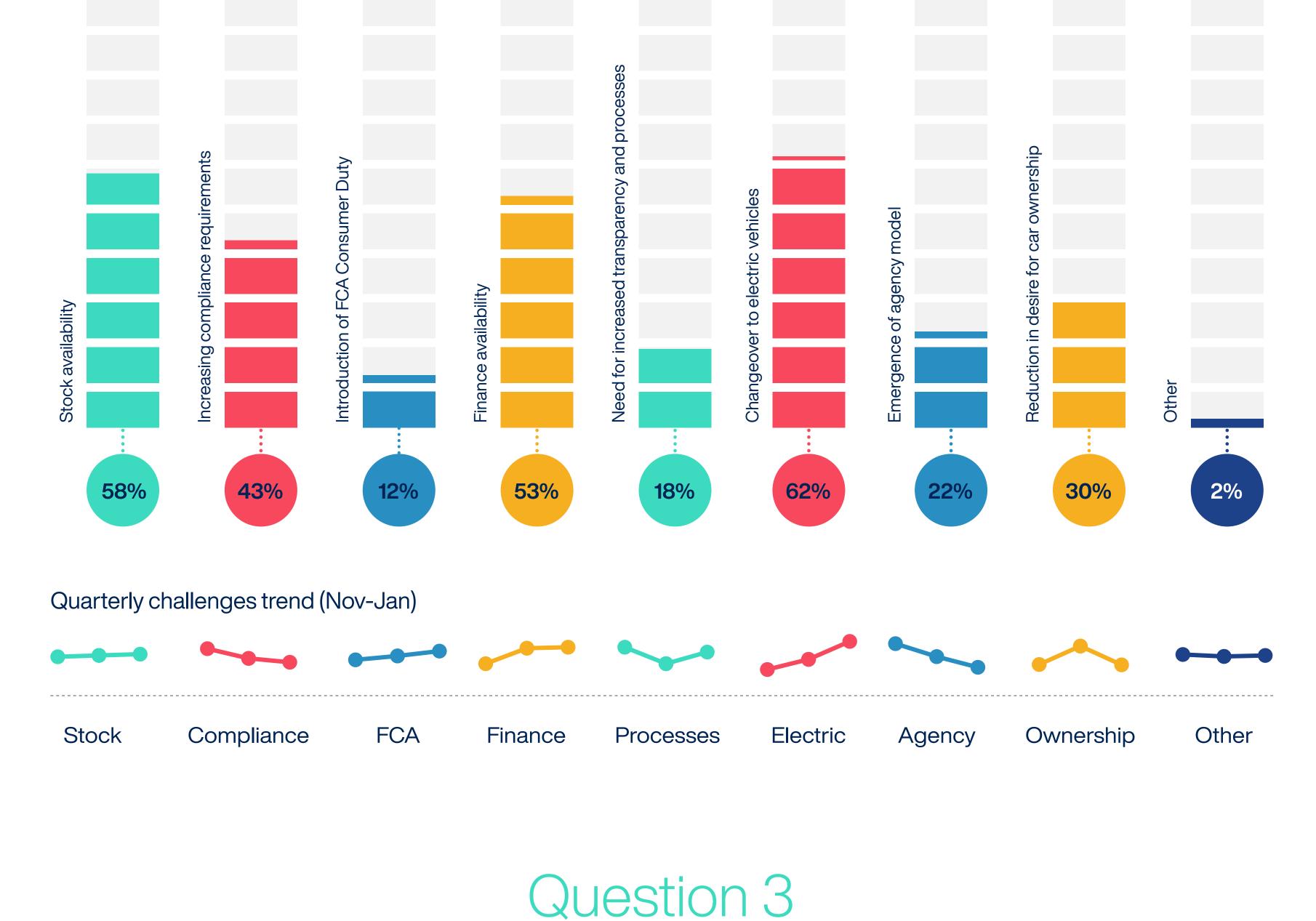


Question 1





What do you see as the biggest challenge(s) for your future retailing of used cars (choose any three)?



22%

48%

Our EV inventory is steady

We are stocking more EVs

Increase in stocking costs

Increase in advertising costs

Reduction in servicing income

Reduction in aftersales income

Reduction in finance commission income

8%

12%

28%

What is your current experience of stock supply (choose any of the following)?

23%

12%

17%

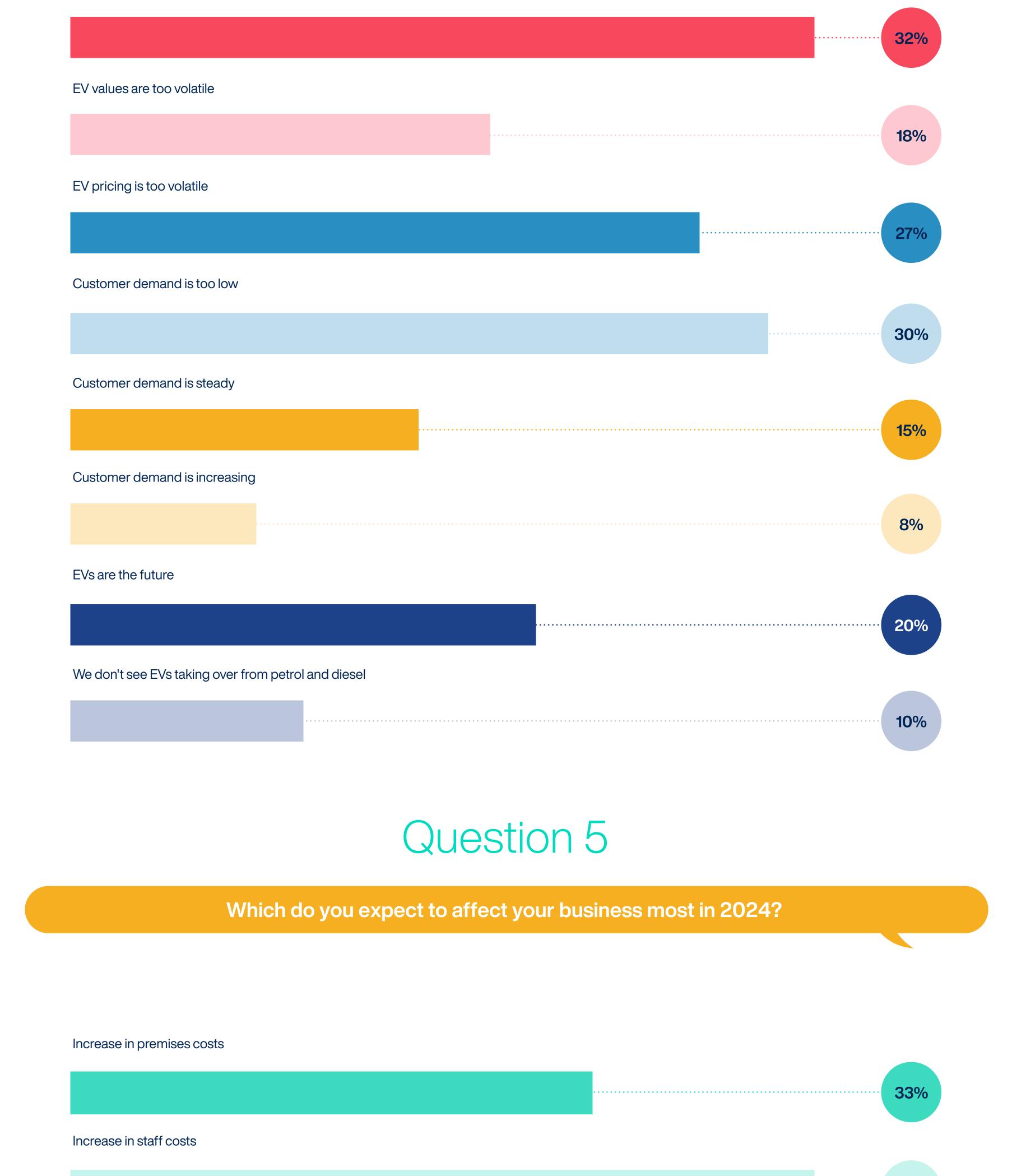
33%

13%

0%

25%





••••••

ncrease in compliance costs	22%
ncrease in technology costs	
	35%
ncrease in vehicle preparation costs	
eduction in vehicle sales	
	33%
eduction in add-on sales	
	20%

Consumer data source is pre-qualified as being a used car user/owner but there will also be a qualifying question

in case this has changed. We will also have source profile data which includes gender, age, and location.

15%

10%

8%

30%

22%